

**RAVEN SERVICES CORPORATION
CUSTOMER SATISFACTION SURVEY**

Client Name: _____ WORK ORDER # _____

Description of work performed: _____

Would you please take a few moments to evaluate the service you received in response to your work order? Quality work performance is our goal and your comments will assist RAVEN in supplying responsive and efficient services.

QUALITY OF WORK	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
The work was completed safely, efficiently, and completely.				
The work area was kept neat and free of trash and debris.				
The work was completed on schedule and within estimated budget.				
The work was completed with minimum interruption to your staff or activities.				
STAFF/CLIENT RELATIONS				
Raven personnel were knowledgeable and experienced.				
Raven personnel were responsive to your needs.				
Raven personnel kept you apprised of the status of the work throughout the job.				
Raven personnel displayed appropriate comportment (i.e., attitude, appearance, etiquette, communication, etc.).				
OVERALL IMPRESSION				
The work was done to your complete satisfaction.				
You would request similar work from Raven in the future.				

Additional Comments:

Signature: _____ **Date:** _____